

HIERARCHICAL CONDITION CATEGORIES

Quick Start Guide



THE JOURNEY
CONTINUES





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SCHEDULE VIEW

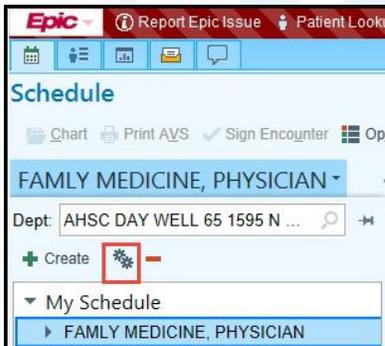
Adding the HCC and Payor Column to the Provider Schedule

This is a one-time user setting that is retained from login to login.

1. Click the **dropdown** to the right of the Provider name on the schedule.



2. Click the **gear icon** to open the schedule properties.



3. Type **payor** in the search field to display the available columns and select the first **Payor(s)** option.
4. Click the **+Add Column** button to add the column to the **Selected Columns**.
5. Type **hcc** in the search field to display the available column.
6. Click the **+Add Column** button to add the column to the **Selected Columns**.
7. Click the **Accept** button.



FAMILY MEDICINE, PHYSICIAN [474127]

General | Advanced | Configuration

Name: FAMILY MEDICINE, PHYSICIAN

Owner:

Available Columns 2 matches for 'payor' 3 payor

Caption	Description
<input checked="" type="checkbox"/> Payor(s)	This column block contains information on a patient's payor(s).
<input type="checkbox"/> Payor(s)	This column block displays the patients payor(s) or self-pay.

4 + Add Column Copy

Selected Columns

Caption	Description
Visit Type	This column displays the visit type of the patient's appointment in the Multiple Provider Schedule.
Notes	This column displays appointment notes related to the patient's appointment. This information ap...
<input checked="" type="checkbox"/> Notifications	Displays icons when the visit has an express lane, has medications due, pre-charting was perfor...
<input type="checkbox"/> Pt Language	

Remove

Accept Cancel

FAMILY MEDICINE, PHYSICIAN

General | Advanced | Configuration

Name: FAMILY MEDICINE, PHYSICIAN

Owner:

Available Columns 1 matches for 'hcc' 5 hcc

Caption	Description
<input checked="" type="checkbox"/> HCC Score Gap	This column displays an icon if the HCC Score Gap is not equal to zero. The score gap is calculated by evaluating column MA HCC Potential Score minus column MA HCC Score.

6 + Add Column Copy

Selected Columns

Caption	Description
Time	This column displays the appointment time for the patient.
<input checked="" type="checkbox"/> Status	This column displays the patient's current status as well as any other relevant information like th...
<input type="checkbox"/> Patient Location	This column displays the patient's current location.
<input checked="" type="checkbox"/> Patient	This column displays the patient's photo (with a ring that represents the appointment length and...

Remove

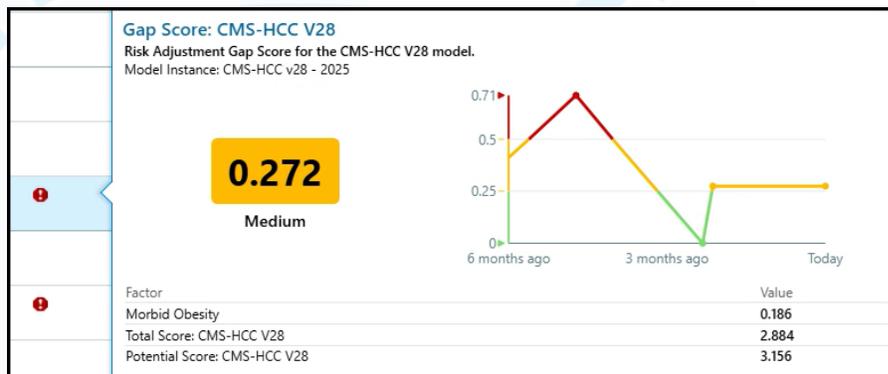
7 Accept Cancel



The column(s) appear on the schedule.

An  icon will display in the **HCC Score Gap** column if the gap is not equal to zero. Hovering over the icon will provide more detail on the gap score.

Time	Status	Patient	Visit Type	Notes	Provider / Department	Payor(s)	HCC Score Gap
8:30 AM	Scheduled	Popout, Hugo 44 y.o. / M	Office Visit	est, 6 MO F/U	Physician, Family Medicine	-OSCAR	
9:00 AM	Scheduled	Popout, Albert 55 y.o. / M	Office Visit	est, 6 MO F/U	Physician, Family Medicine	-MEDICARE -UNITED AMERICAN	
9:30 AM	Scheduled	Popout, Maria 54 y.o. / F	Office Visit	est, 6 MO F/U	Physician, Family Medicine	-UNITE...	





HCC RECAPTURE WORKFLOW

When the Provider opens the chart of a patient that qualifies for the HCC BPA, the BPA automatically opens so the provider can address the conditions. The BPA can be dismissed at that time and re-opened later in the visit using the steps outlined below for recapture via the Storyboard or the HCC activity tab.

OurPractice Advisory -

HCC (1)

ⓘ The following diagnoses haven't been addressed during a visit this year. Review each diagnosis and determine whether it still applies to the patient and should be added as a visit diagnosis. You can also add the diagnosis to the problem list.

- ✓ Address Condition: ⓘ Extranodal marginal zone B-cell lymphoma of mucosa-associated lymphoid tissue (MALT) (HCC)
Add Visit Diagnosis: N/A to Patient Add to Problem List
Change Dx Edit Assessment & Plan Note
- ✓ Address Condition: ⓘ Non-Hodgkin lymphoma, unspecified, unspecified site (HCC)
Add Visit Diagnosis: N/A to Patient Add to Problem List
Change Dx Edit Assessment & Plan Note
- ✓ Address Condition: ⓘ Unspecified B-cell lymphoma, unspecified site (HCC)
External claim diagnosis: From External Claim, noted Jun 29, 2022
Add to Problem List Edit Assessment & Plan Note
- ✓ Address Condition: ⓘ Ulcer of right foot (HCC)
Add Visit Diagnosis: N/A to Patient Add to Problem List
Change Dx Edit Assessment & Plan Note
- ✓ Address Condition: ⓘ Ulcer of left foot (HCC)
Add Visit Diagnosis: N/A to Patient Add to Problem List
Change Dx Edit Assessment & Plan Note

Acknowledge and continue

Continue

✓ Accept (5) ✗ Dismiss



HCC recapture activities can be accessed via the **Patient Storyboard** or the **HCC activity tab** when in an active encounter of the patient's chart.

HCC Gap Storyboard Notification

HCC Recapture via the Storyboard

1. Click the **HCC or HHS Gap** link in the Storyboard to open the **Best Practice Advisories** window.
 - Diagnoses not addressed during a visit this year will be displayed.
 - Suspected conditions appear with an ⓘ icon to indicate these diagnoses are suspected and not previously coded. Review the reasoning behind suspected condition by hovering over the condition's name.

ⓘ *Suspected conditions will be displayed for CMS-HCC but will not display for the HHS-HCC model.*

- **Reviewer Comments and Suspected Condition** comments appear from coding personnel communicating their recommendations for a diagnosis to be added. **Hovering** over the **Reviewer Comments** and **Suspected Condition** will display the comments entered.



- The **CMS-HCC Pre-Chart Review** report displays a summary of the recommendations made by coding personnel. Note: Recommendations to add a category that **does not** have a diagnosis specified will display only in the report along with any comments entered. Categories marked **Do Not Certify**, will also display in this summary report.

Category	Recommendation	Diagnosis	Comments
CMS-HCC 19 - Diabetes without Complication	Addition	Diabetes (HCC)	Testing addition recommendation
CMS-HCC 10 - Lymphoma and Other Sites	Comment	Lymphoma (HCC)	Testing comment recommendation
CMS-HCC 22 - Morbid Obesity	Do Not Certify		Testing Do Not Certify
CMS-HCC 110 - Cystic Fibrosis	Addition		This is the display when a category is added but no associated dx is entered by the coder.

2. Select the appropriate action:

- **Add Visit Diagnosis** – adds the prompted diagnosis to the visit diagnosis and problem list; the gap remains closed until the restart of the reporting period. The open BPA is addressed.
- **Do Not Add** – documentation gap remains open for the category. The open BPA is **NOT** addressed.
- **Resolve Problem** – condition no longer applies until a subsequent problem or diagnosis is received after the resolved date. The open BPA is addressed.
- **N/A to Patient** - the hierarchical condition category (HCC) is not relevant to the patient and none of the diagnoses in the HCC need to be addressed at all this year. The open BPA is addressed.

HCC (1)

The following diagnoses haven't been addressed during a visit this year. Review each diagnosis and determine whether it still applies to the patient and should be added as a visit diagnosis. You can also add the diagnosis to the problem list.

Address Condition: Morbid obesity (HCC)

Add Visit Diagnosis: N/A to Patient | Add to Problem List

Address Condition: Body mass index (BMI) 45.0-49.9, adult (HCC)

Add Visit Diagnosis: N/A to Patient | Add to Problem List



The button name appears as **N/A to Patient** unless a similar problem appears on the Problem List, in which case the button name automatically changes to **Resolve Problem**.



3. Click the **Assessment & Plan Note** blue hyperlink to document a note.

Address Condition: **Morbid obesity (HCC)**

Add Visit Diagnosis N/A to Patient Add to Problem List

Change Dx Edit Assessment & Plan Note

Assessment & Plan Note:

Enter note details SmartPhrases, SmartText or free text.

Address Condition: **Body mass index (BMI) 45.0-49.9, adult (HCC)**

Add Visit Diagnosis N/A to Patient Add to Problem List

Change Dx Edit Assessment & Plan Note

4. Click the **Accept** button.

The note entered will display when the **Visit Diagnosis** is expanded and will also display in the **Notes** tab in **Chart Review**.

Alcohol dependence (HCC) Medium

Details Chronic: Code: F10.20 Noted: 3/7/2023 Share w/ Pt:

Overview

Current Assessment & Plan Note Edited: Today

Enter note details using SmartPhrases, SmartText or free text.



HCC Recapture via the HCC Activity tab

1. Click the **HCC Activity tab** in the patient navigator to open the section.



Clicking the Accept button in the yellow banner will add the Diagnosis as a Visit Diagnosis. The user will then have to navigate to the problem list, expand the problem, and document the Current Assessment & Plan Note.



The following diagnoses haven't been addressed during a visit this year. Review each diagnosis and determine whether it still applies to the patient and should be added as a visit diagnosis. You can also add the diagnosis to the problem list.

✓ Accept (4) ✕

- Suspected conditions appear with an icon to indicate these diagnoses are suspected and not previously coded.



Suspected conditions will be displayed for CMS-HCC but will not display for the HHS-HCC model.

- **Reviewer Comments and Suspected Condition** comments appear from coding personnel communicating their recommendations for a diagnosis to be added. **Hovering** over the **Reviewer Comments** and **Suspected Condition** will display the comments entered.
- The **CMS-HCC Pre-Chart Review** report displays a summary of the recommendations made by coding personnel. Note: Recommendations to add a category that **does not** have a diagnosis specified will display only in the report along with any comments entered. Categories marked **Do Not Certify**, will also display in this summary report.

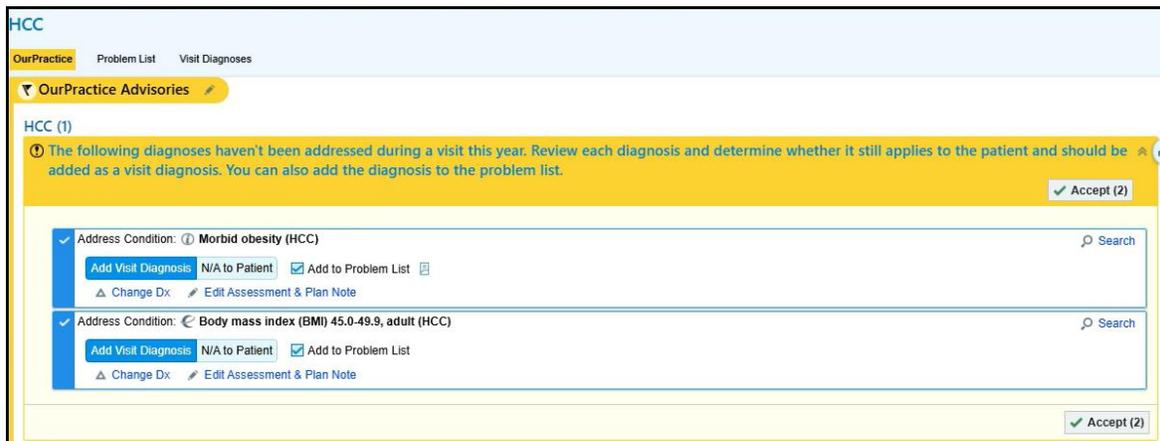
HCC Review - Report			
Needs Recertification			
Category and Diagnosis	From		
Chronic Kidney Disease, Moderate (Stage 3, Except 3B); Stage 3a chronic kidney disease (HCC)	Tobin Mathew John, MD on 9/7/2023		
Recertified			
HCC Show Details			
Needs Recertification			
Category and Diagnosis	From		
CMS-HCC 13b: Stage 3a chronic kidney disease (HCC)	Tobin Mathew John, MD on 9/7/2023		
Recertified			
CMS-HCC Pre-Chart Review			
Category	Recommendation	Diagnosis	Comments
CMS-HCC 19 - Diabetes without Complication	Addition	Diabetes (HCC)	Testing addition recommendation
CMS-HCC 10 - Lymphoma and Other Cancers	Comment	Lymphoma (HCC)	Testing comment recommendation
CMS-HCC 22 - Morbid Obesity	Do Not Certify		Testing Do Not Certify
CMS-HCC 110 - Cystic Fibrosis	Addition		This is the display when a category is added but no associated dx is entered by the coder.
[W1.1]	[W1.1]	[W1.1]	[W1.2]

2. Under **Best Practice Advisories (BPA)**, select the appropriate action:

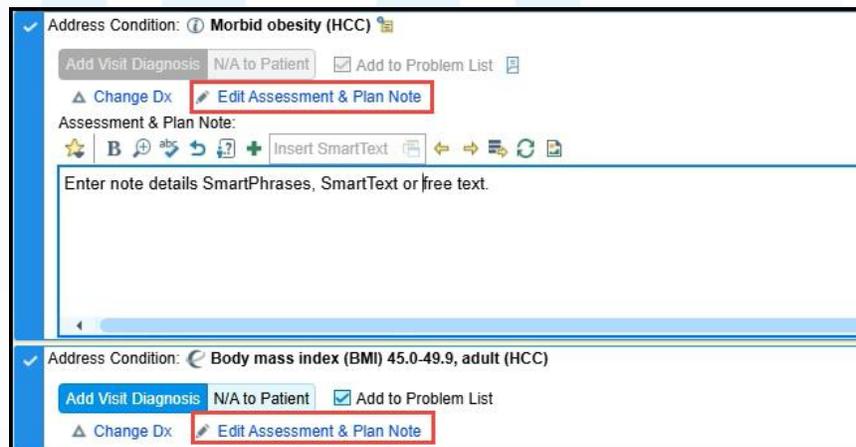
- **Add Visit Diagnosis**– adds the prompted diagnosis to the visit diagnosis and problem list; the gap remains closed until the restart of the reporting period. The open BPA is addressed.
- **Do Not Add** – documentation gap remains open for the category. The open BPA is **NOT** addressed.



- **Resolve Problem**– condition no longer applies until a subsequent problem or diagnosis is received after the resolved date. The open BPA is addressed.
- **N/A to Patient** - the hierarchical condition category (HCC) is not relevant to the patient and none of the diagnoses in the HCC need to be addressed at all this year. The open BPA is addressed.

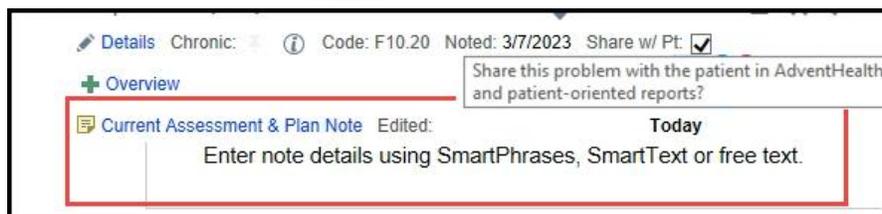


3. Click the **Assessment & Plan Note** blue hyperlink to document a note.



4. Click the **Accept** button.

The note entered will display when the **Visit Diagnosis** section is expanded and in the **Notes** tab of **Chart Review**.





Associated ICD-10 codes can be found under the **Visit Diagnosis** component in the **HCC Activity**.

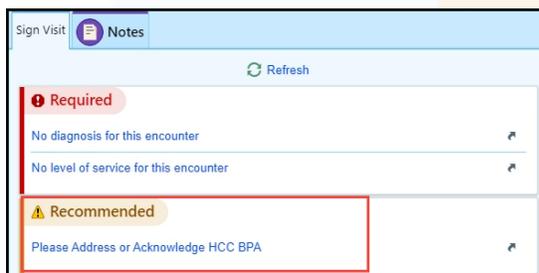
Visit Diagnoses				
Search for new diagnosis + Add Common ▼ Previous ▼				
Problems		Anemia	Hyperlipidemia	Essential hypertension
		Obstructive sleep ap...	Alcohol dependence...	Kidney disorder
		Marijuana user	Obesity	Long term (current) u...
P		ICD-10-CM	PL	
1.	Essential hypertension	I10	△ Change Dx ✓ 🗑️	
2.	Mixed hyperlipidemia	E78.2	△ Change Dx ✓ 🗑️	
3.	Anemia, unspecified type	D64.9	△ Change Dx ✓ 🗑️	
4.	Obstructive sleep apnea syndrome	G47.33	△ Change Dx ✓ 🗑️	
5.	Pre-diabetes	R73.03	△ Change Dx + 🗑️	
6.	Obesity (BMI 30-39.9)	E66.9	△ Change Dx + 🗑️	
7.	Dietary counseling	Z71.3	△ Change Dx + 🗑️	
8.	Long term (current) use of insulin (HCC)	Z79.4	△ Change Dx ✓ 🗑️	
9.	Alcohol dependence, uncomplicated (HCC)	F10.20	△ Change Dx ✓ 🗑️	

If needing to change the displayed diagnosis to one of a higher level of specificity, click the △ Change Dx button to select additional details.

BPA Soft Stop upon Signing Visit

In the event the provider does not address the HCC Gaps and attempts to sign the visit, a soft stop will display in the sidebar with a reminder to **Please address or Acknowledge HCC BPA** in the sidebar.

1. Click the blue [Please Address or Acknowledge HCC BPA](#) hyperlink to be directed to Best Practice Advisories component.



2. Review each diagnosis and determine whether it still applies to the patient and should be added as a visit diagnosis.



HCC PROVIDER MANAGEMENT DASHBOARD

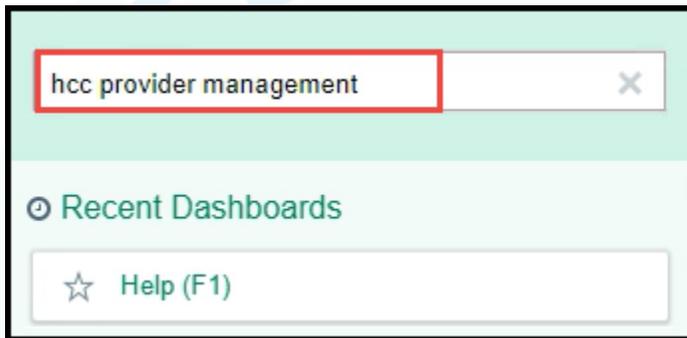
Outpatient users managing HCCs can track various HCC-related statistics for a clinic, location, department, or provider using the HCC Provider Management dashboard. Statistics include total patients, conditions, and HCC gaps, in addition to patient engagement and HCC recertification success measurements.

Accessing the Provider Management Dashboard

1. Click the Dashboard icon beneath the Epic Toolbar



2. Click the Dashboard name on the top left to search for the **HCC Provider Management Dashboard**.
3. Type **hcc provider management** in the search field and press **Enter** to open the Report Library.



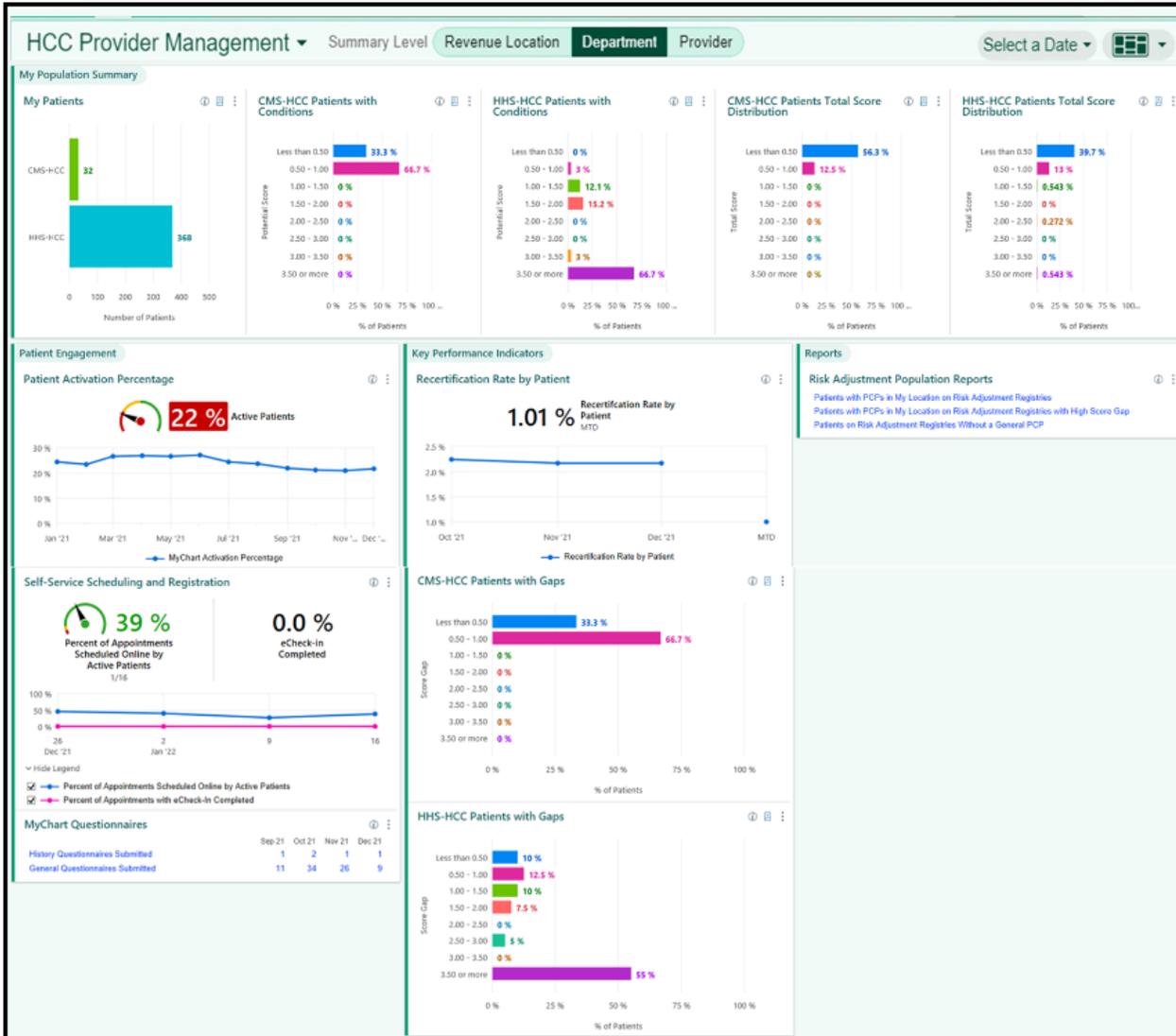
4. Click the **star icon** to favorite the dashboard.



5. Click the **X** at the top right of the Report Library window to return to the Dashboard view.



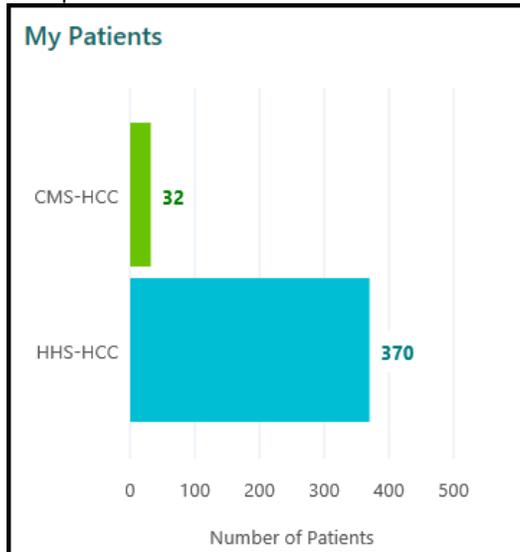
6. If not displayed, click the Dashboard name that appears at the top left and select the **HCC Provider Management** dashboard.



My Population Summary

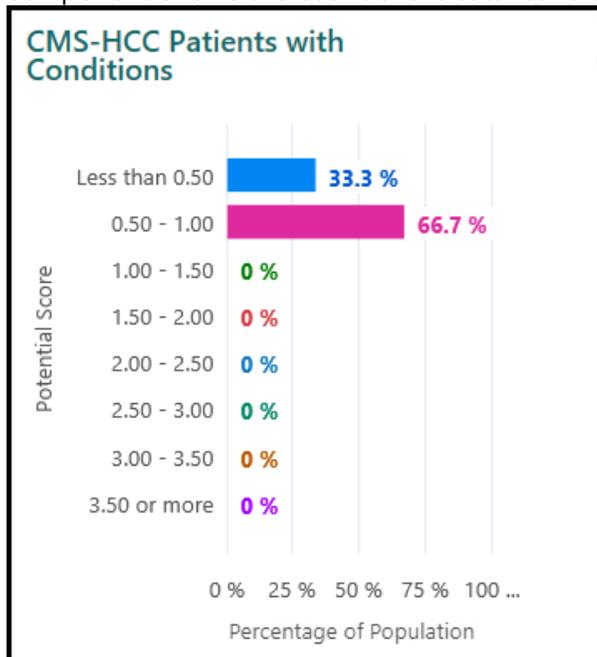
My Patients

Physicians and clinic managers can monitor the total number of patients on risk-adjustment registries. This component shows the total count of the user's attributed patients from SlicerDicer.



CMS-HCC Patient with Conditions

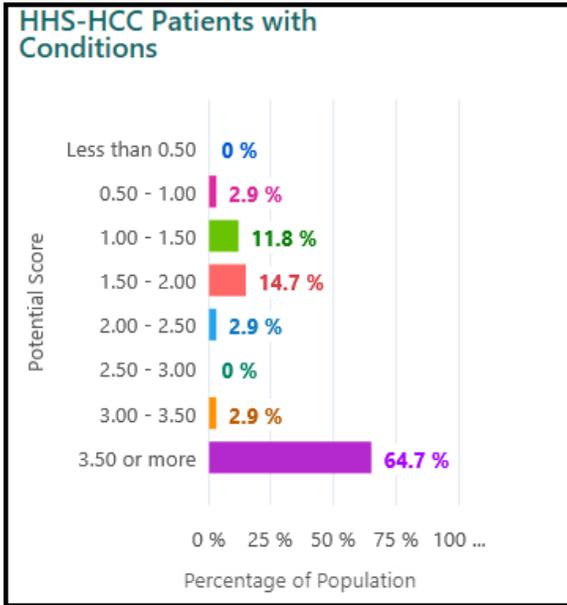
Physicians and clinic managers can monitor the total number of CMS-HCC gaps for their patients. This component shows the count of the total conditions for the user's attributed patients from SlicerDicer.





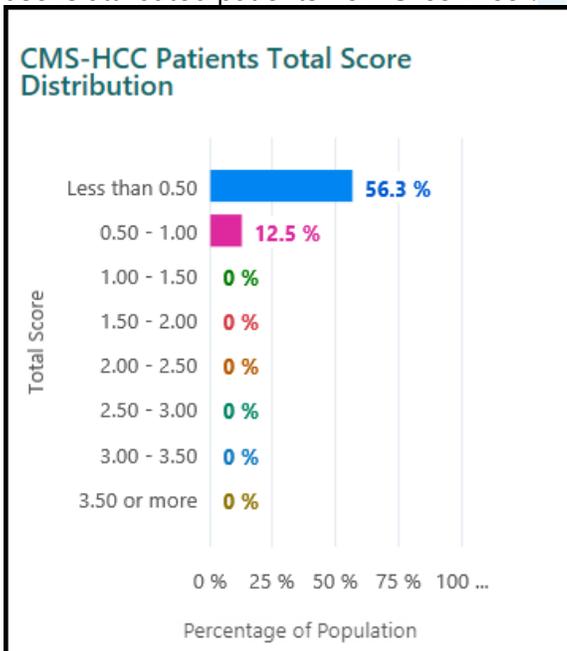
HHS-HCC Patient with Conditions

Physicians and clinic managers can monitor the total number of HHS-HCC gaps for their patients. This component shows the count of the total conditions for the user's attributed patients from SlicerDicer.



CMS-HCC Patients Total Score Distribution

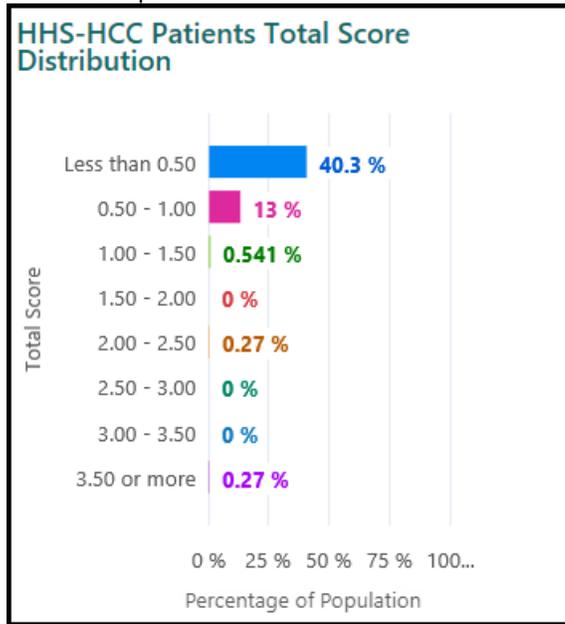
Physicians and clinic managers can monitor the total HCC score for patients included in registry 82520-Medicare Advantage Risk Adjustment (CMS-HCC). This component shows the distribution of total score for the user's attributed patients from SlicerDicer.





HHS-HCC Patients Total Score Distribution

Physicians and clinic managers can monitor the total HCC score for patients included in registry 82530-Health Exchange Risk Adjustment (HHS-HCC). This component shows the distribution of total score for the user's attributed patients from SlicerDicer.

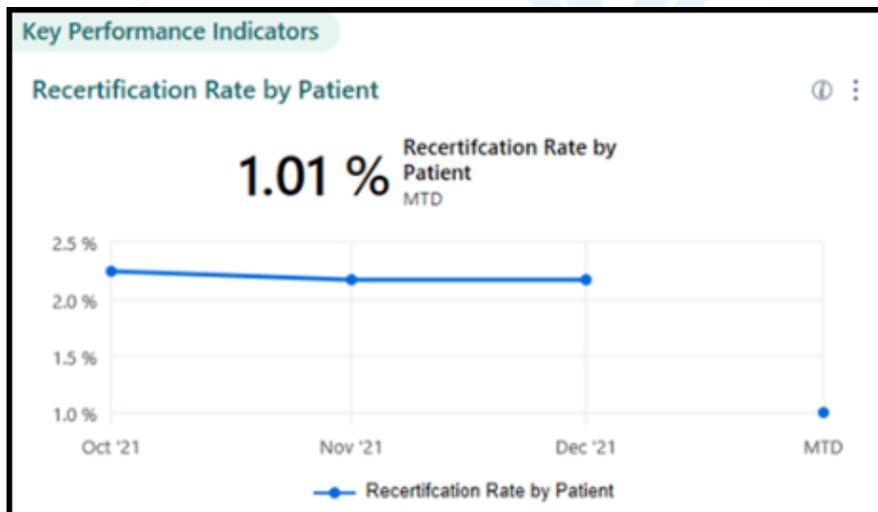


Key Performance Indicators

Recertification Rate by Patient

Physicians, clinic managers, and population health users can monitor the percentage of patients who do not require any HCCs to be re-certified in the calendar year.

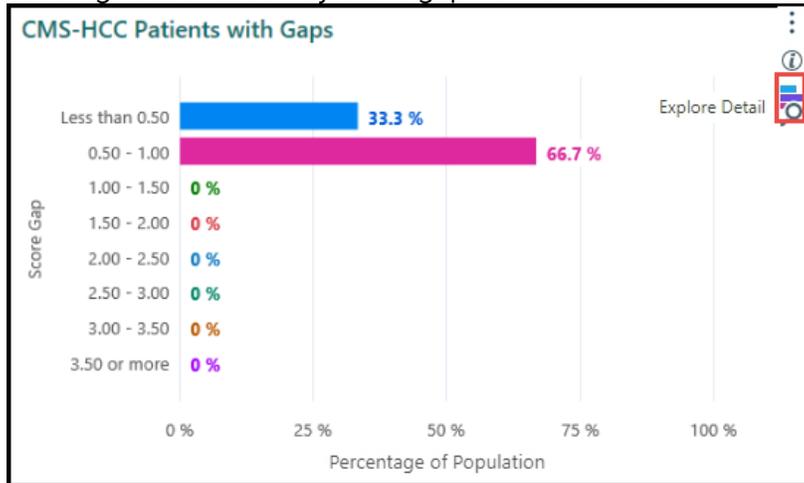
The recertification rate shows the number of patients who have no HCC diagnoses needing recertification within the current calendar year divided by the number of patients on risk adjustment registries with at least one applicable HCC diagnosis.





CMS-HCC Patients with Gaps

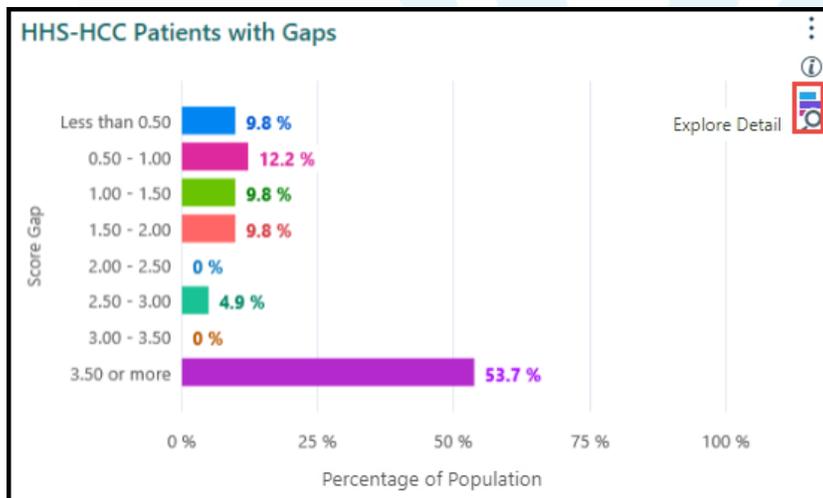
Physicians and clinic managers can monitor the total number of HCCs that need to be recertified for their patients. This component shows the distribution of the user's attributed patients who have at least one condition needing recertification by score gap from SlicerDicer.



 To view the Slicer Dicer report, hover over the top right of the component and click the **Explore Detail** button.

HHS-HCC Patients with Gaps

Provider Management lets physicians and clinic managers monitor the total number of HCCs that need to be recertified for their patients. This component shows the distribution of the user's attributed patients who have at least one condition needing recertification by score gap from SlicerDicer.



 To view the Slicer Dicer report, hover over the top right of the component and click the **Explore Detail** button.



HCC OPPORTUNITIES DASHBOARD

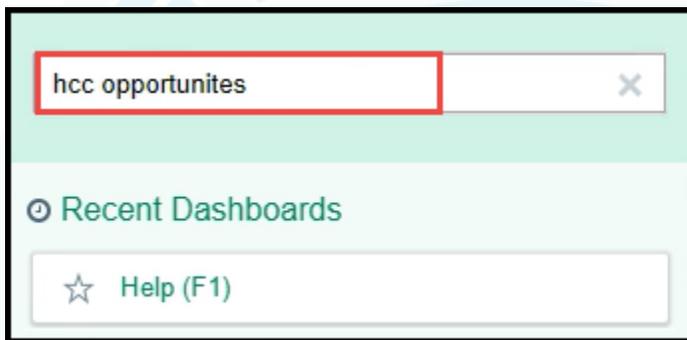
Outpatient and population health users can address hierarchical condition categories (HCCs) from the HCC Opportunities dashboard.

Accessing the HCC Opportunities Dashboard

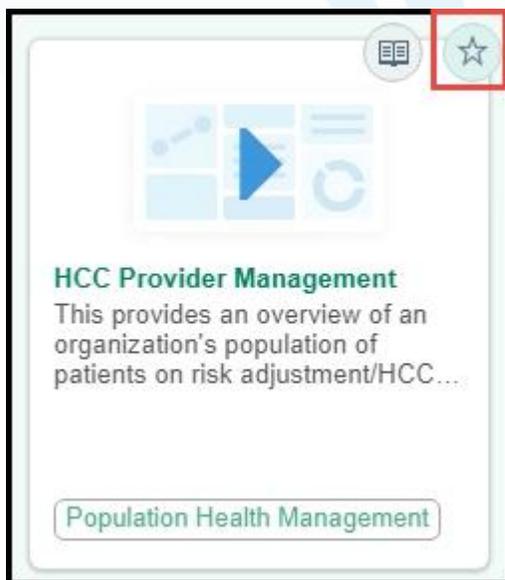
1. Click the Dashboard icon beneath the Epic Toolbar



2. Click the Dashboard name on the top left to search for the **HCC Provider Management Dashboard**.
3. Type **hcc opportunities** in the search field and press **Enter** to open the Report Library.

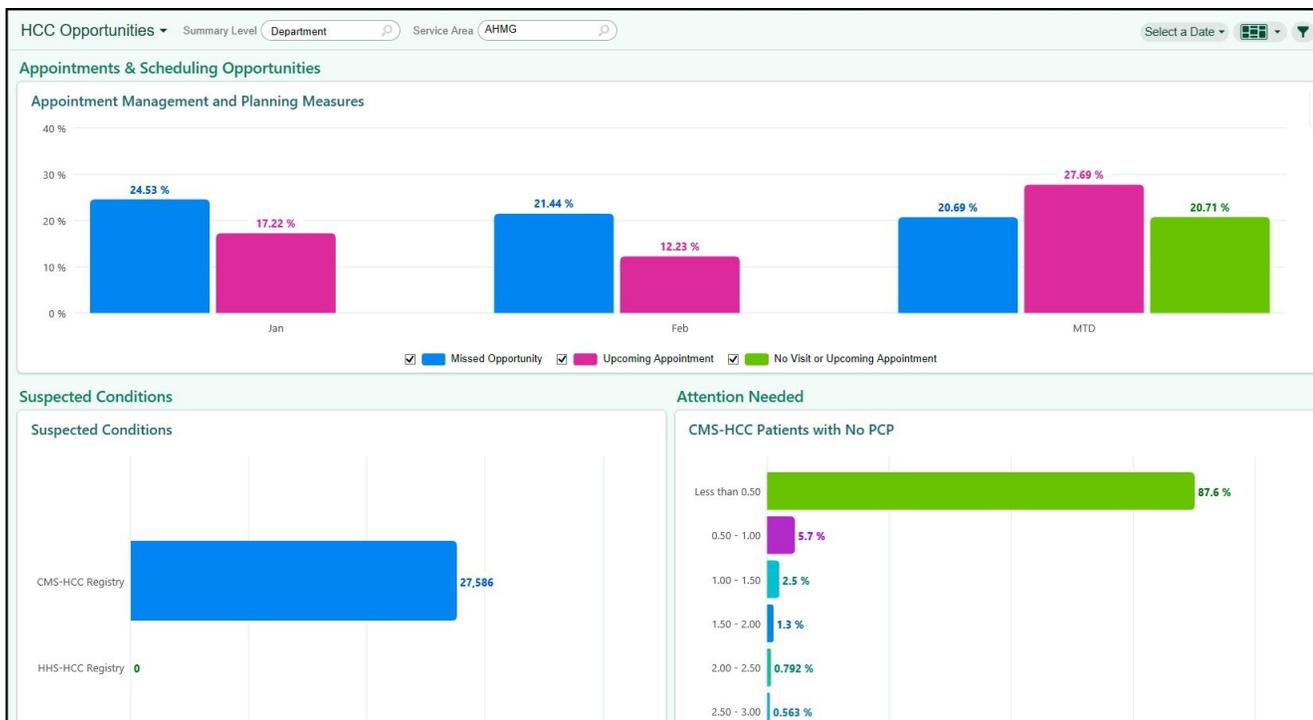


4. Click the **star icon** to favorite the dashboard.





5. Click the **X** at the top right of the Report Library window to return to the Dashboard view.
6. If not displayed, click the Dashboard name that appears at the top left and select the **HCC Opportunities** dashboard.



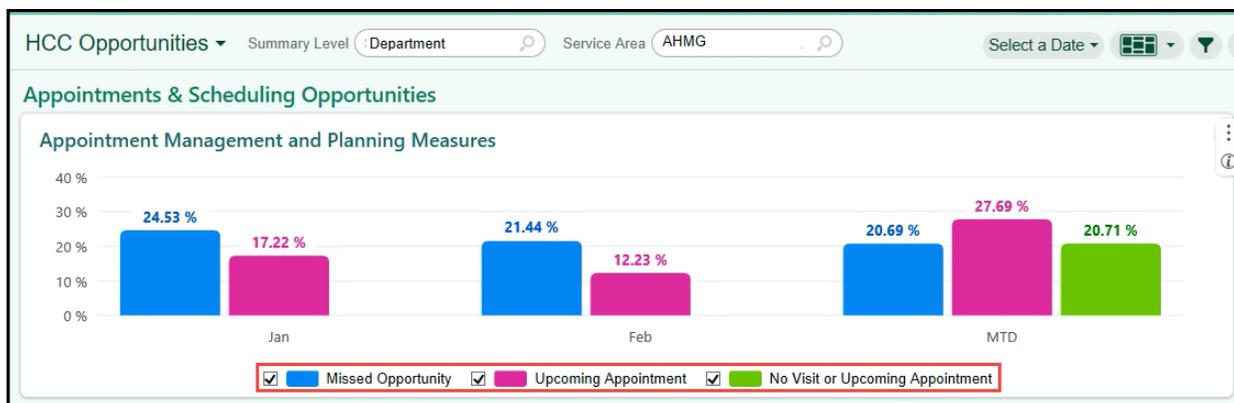


Appointments and Scheduling Opportunities

Patients included in the **Missed Opportunity** group are on risk adjustment registries with evidence of at least one condition from a risk adjustment model, a previous qualifying encounter with a provider in the calendar year, and no office visit scheduled in the next 3 months.

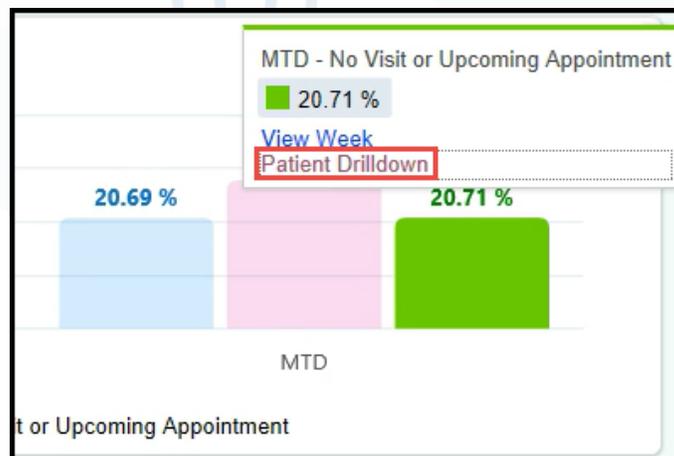
Patients included in the **Upcoming Appointment** group are on risk adjustment registries with evidence of at least one condition from a risk adjustment model and an office visit scheduled in the next three months (or by December 31 of the current calendar year if that date is in those three months).

Patients included in the **No Visit or Upcoming Appointment** group are on risk adjustment registries with evidence of at least one condition from a risk adjustment model, no office visit within the current calendar year, and no office visit scheduled in the next three months.



Accessing a list of patients for Appointment Scheduling

1. Hover over a Missed Opportunity or No Visit or Upcoming Appointment column and select **Patient Drilldown**.





2. A listing of patients displays with respective HCC gap detail.

No Visit or Upcoming Appointment drilldown for 3/1/2024 through 3/31/2024 [33955846] as of Wed 3/13/2024 12:29 PM

Chart Encounter Communication Track Pt Outreach HM Modifiers Add to List Questionnaire Series

Detail List Explore

Filter

Patient	Pt Age	PCP	Pt Comm Pref	Pt. Portal Status	Outcome	HCC Applies	HCC Refresh Needed	HCC Potential Score	HCC Score	HCC Score Gap
Gerry	84 years	Me	Email, AdventHealth	Activated		0	0	0.556	0.556	0
Elizabeth	78 years	Me	AdventHealth	Activated	✗	2	2	1.07	0.451	0.619
John	75 years	Me	Email, AdventHealth	Activated	✗	3	3	1.279	0.473	0.806
Frederick	65 years	Me	Email, AdventHealth	Activated		0	0	0.308	0.308	0

Longitudinal Plan of Care Care Team HCC Gaps Future Appointments

Recent Outpatient Visits

Visits with Me

6 months ago	Atrial fibrillation, unspecified type (HCC)
1 year ago	Medicare annual wellness visit, initial
1 year ago	Hypertensive heart disease without heart failure

Current Problems

Respiratory

- Multiple nodules of lung (7/29/2019)
 - Benign workup
- Obstructive sleep apnea of adult (7/29/2019)
 - On CPAP

Circulatory

- Atherosclerosis of aorta (HCC) (7/20/2021)
- Atrial fibrillation (HCC) (7/26/2019)
- Hypertensive heart disease without heart failure (7/20/2022)

Digestive

- Class 2 drug-induced obesity with serious comorbidity and body mass index (BMI) of 35.0 to 35.9 in adult (1/20/2022)
- Gastroesophageal reflux disease without esophagitis (7/26/2019)

Endocrine/Metabolic

- Gout (7/29/2019)
- Hyperlipidemia (7/26/2019)

Recent ED Visits and Hospitalizations

1 year ago	DO	Dental abscess, ED (Discharge)
------------	----	--------------------------------

Recent Vitals

	9/11/2022	1/23/2023	9/14/2023
BP:	146/88	130/76	122/74
Weight:	—	122 kg (269 lb)	112 kg (248 lb)
Height:	—	1.778 m (5' 10")	1.778 m (5' 10")

3. Click the **HCC Gaps** button to view those that need to be addressed by the Provider.

No Visit or Upcoming Appointment drilldown for 3/1/2024 through 3/31/2024 [33955846] as of Wed 3/13/2024 12:29 PM

Chart Encounter Communication Track Pt Outreach HM Modifiers Add to List Questionnaire Series

Detail List Explore

Filter

Patient	Pt Age	PCP	Pt Comm Pref	Pt. Portal Status	Outcome	HCC Applies	HCC Refresh Needed	HCC Potential Score	HCC Score	HCC Score Gap
Gerry	84 years	Me	Email, AdventHealth	Activated		0	0	0.556	0.556	0
Erika	78 years	Me	AdventHealth	Activated	✗	2	2	1.07	0.451	0.619
John	75 years	Me	Email, AdventHealth	Activated	✗	3	3	1.279	0.473	0.806
Frederick	65 years	Me	Email, AdventHealth	Activated		0	0	0.308	0.308	0

Longitudinal Plan of Care Care Team **HCC Gaps** Future Appointments

CMS-HCC V24

Needs Recertification

Category and Diagnosis

CMS-HCC 22: Morbid (severe) obesity with alveolar hypoventilation (HCC)	From
CMS-HCC 96: Atrial fibrillation, unspecified type (HCC)	External Claim on 5/4/2023
CMS-HCC 108: Atherosclerosis of aorta (HCC)	MD on 8/24/2023

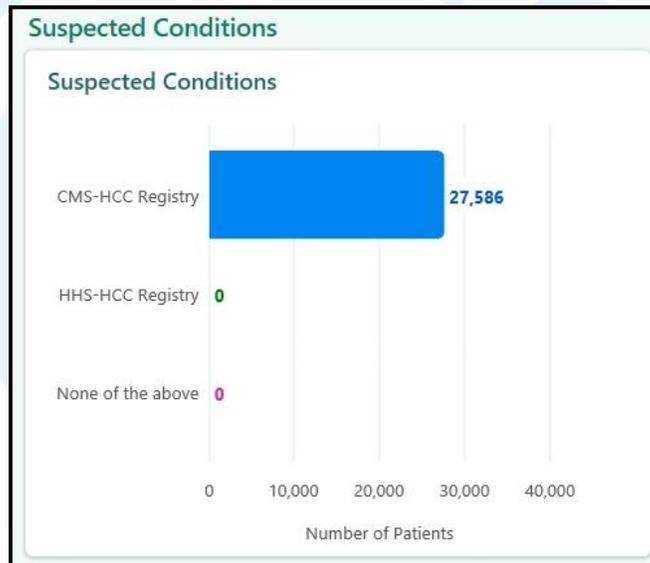


4. Open the patient chart by clicking the **Chart** button in the toolbar to view additional chart information.



Suspected Conditions Opportunities

Physicians and clinic managers can monitor the total suspected HCCs for patients. This component shows the suspected conditions by HCC risk model from SlicerDicer.

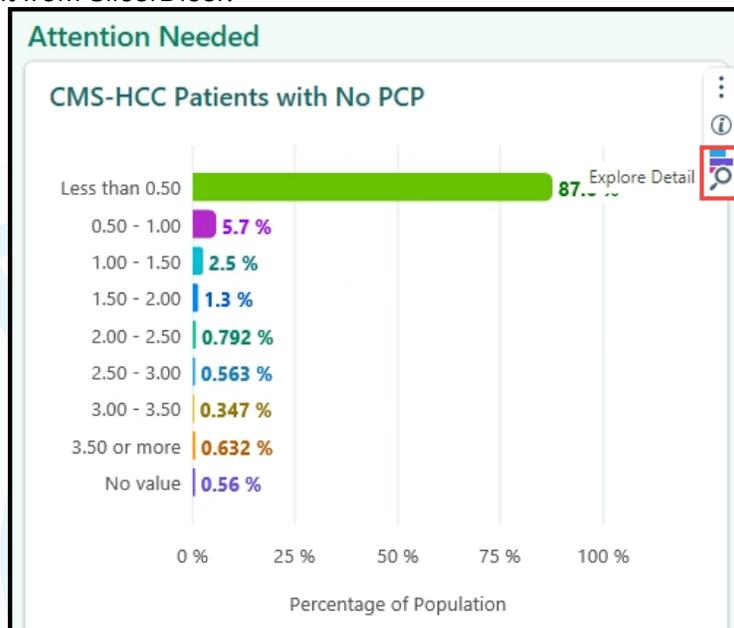




Attention Needed

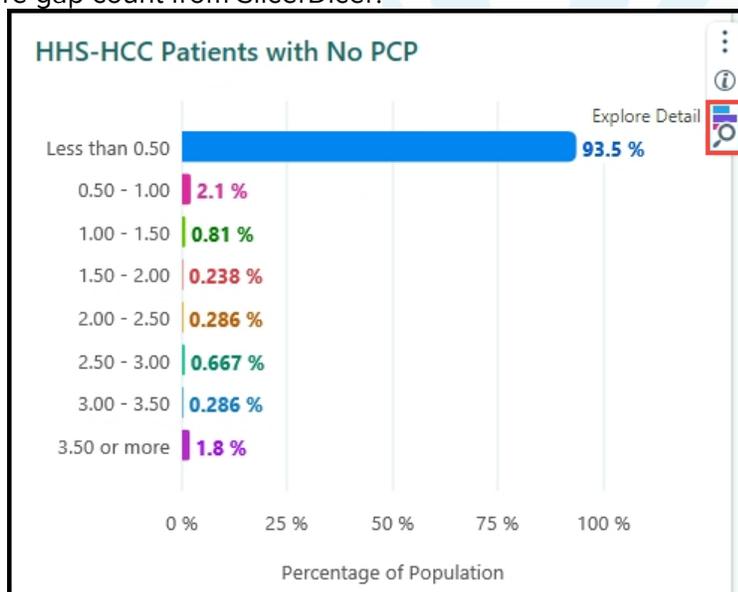
CMS-HCC Patient with No PCP

Physicians, clinic managers, and population health users can monitor the total number of patients on the CMS-HCC risk-adjustment registry without a general primary care provider (PCP). This component shows the total patients by score gap count from SlicerDicer.



HHS-HCC Patient with No PCP

Physicians, clinic managers, and population health users can monitor the total number of patients on HHS-HCC risk-adjustment registry without a general primary care provider (PCP). This component shows the total patients by score gap count from SlicerDicer.



 To view the Slicer Dicer report, hover over the top right of the component and click the **Explore Detail** button.



Date Modified and Version	What Changes	Modified by:	Reviewed By:
12/25/2025 V4.0	Updated screenshots to remove Defer to Storyboard	Reviewed by: HP Analyst	Healthy Planet Principal Trainer

