

# CMS 122: Glycemic Status Assessment Greater Than 9%

<b>Description:</b>	Percentage of patients 18-75 years of age with diabetes who had a glycemic status assessment (hemoglobin A1c [HbA1c] or glucose management indicator [GMI]) > 9.0% during the measurement period.
<b>Exclusions:</b>	Patients who have entered hospice, or palliative care. Patients 66 years and older who are living in a long-term nursing home or have an advanced illness including patients taking dementia medications or frailty.
<b>Exceptions:</b>	None.
<b>Telehealth:</b>	Encounters are included for measure satisfaction.
<b>Measure Steward:</b>	National Committee for Quality Assurance (NCQA).
<b>Specialty:</b>	Endocrinology, Family Medicine, Geriatrics, Internal Medicine, Nephrology.
<b>Qualifying Encounter(s):</b>	Office Visit, Home Health Services, Nutrition Services, Preventative Care Services, Telephone Visit.

**Note:** This is an inverse measure, a lower performance rate indicates better clinical care.

## **WHAT is the purpose?**

Ensure patients with Diabetes receive proper therapy to control blood sugar.

## **WHY is this important?**

Diabetes is the seventh leading cause of death. Reducing A1c blood level results helps to reduce the risk of microvascular complications → eye, kidney, and nerve diseases.

## **WHO does this affect?**

All Team Members.



**Subject Matter Expert**

PE Updated: 5/5/2025

Martine Garner

## How to Satisfy this Measure:

### Results Needed

1. Resulted **A1c Lab** order.
2. External Results.
  - a. Label **HM HBA1C → HM30**.
  - b. Enter **External Hemoglobin A1c**.
  - c. Document & value into **Enter/Edit** results.

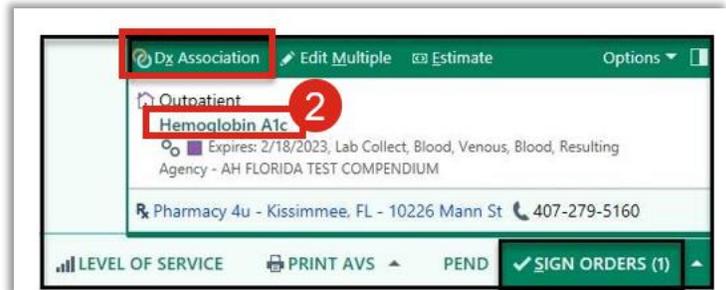
### Front Desk Team Member Role Workflow

1. At check-in, have the patient complete **Authorization for Disclosure of Protected Health Information**.
2. Prior to appointment, check for an **open order**.
  - a. Contact patient to verify they **completed labs**.
    - i. If they have not:
      1. Review office policy on **rescheduling** due to incomplete orders.
      2. Remind patient to bring any **external records** to share with the clinical care team.



## Clinical Team Member Role Workflow

1. During pre-visit planning:
  - a. Track open orders for upcoming appointments.
    - i. If order is open, request patient to schedule and complete.
    - ii. If order is complete, confirm it has a value in the results field for external HbA1c.
  - b. Request records from external lab.
2. From the **Visit Taskbar** add the order for the A1c test.



3. Place the order for the A1c test. Select the test from the list.
4. Select **Accept**.



5. **Associate diagnosis.**



6. Click **Accept**.

## Provider Role Workflow

1. Orders will NOT close the care gap; the lab MUST have results.
2. For diabetic patients → order **A1c labs** at least 1x every 6 months.
3. **POC Testing** orders sent to LabCorp, Quest, or AdventHealth will:
  - a. Automatically return to the patient's chart.
  - b. Document values that are captured into record.

**1** Hemoglobin A1c

Status: Final result Visible to patient: No (i)  
Dx: Type 2 diabetes mellitus without comp

0 Result Notes

**2** **1** Newer results are available. Click

Component	5 mo ago America/Chicago
<b>Hemoglobin A1C</b>	<b>7.4</b>
Comment:	fasting

**3**

Specimen Collected: 10/15/22 00:00 CDT

4. External results → review the **Results** section for structured data.

3/1/23 00:00	4/4/23 00:00	4/7/23 00:00	
			Clarity, Urine
			Blood, UA
			Nitrite, Urine
			Specific Gravity, Urine
			Others
			ALT (SGPT), POC
			AST (SGOT), POC
			Calcium, POC
			<b>5.2</b> Ext Hemoglobin A1C

**Hemoglobin A1C**

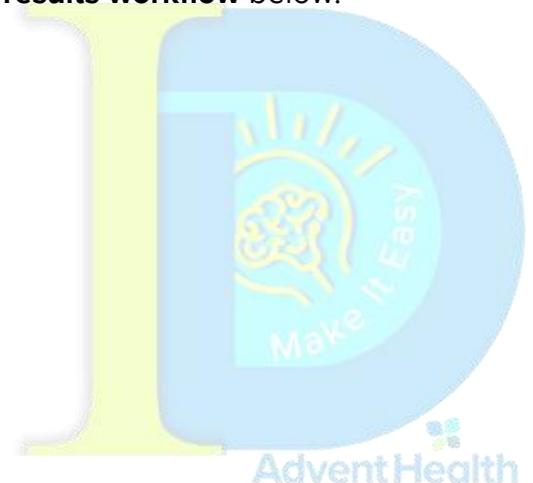
Status: Final result Visible to patient: No (inaccessible in AdventHr)

0 Result Notes | 1 HM Topic

Component	Ref Range & Units	1 d ago
<b>Ext Hemoglobin A1C</b>	4.3 - 16.8 %	5.2
Resulting Agency		ADVANCED DIAGNOSTIC LABORATORIES AT NATIONAL JEWISH HH

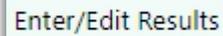
Last Resulted: 04/07/23

5. If no structured data exists, follow the documenting **external results workflow** below.



## Documenting External Results

1. From **Edit/Enter results**.



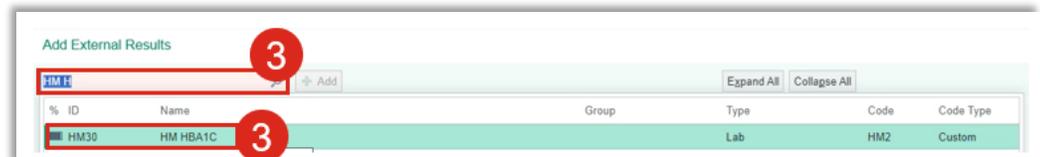
Enter/Edit Results

2. Click **Ext Results**.



+ Ext Result

3. Search for **HM HBA1C (HM30)**.



Add External Results

HM HBA1C Add Expand All Collapse All

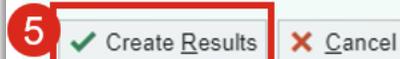
% ID	Name	Group	Type	Code	Code Type
HM30	HM HBA1C		Lab	HM2	Custom

4. Add **Ordered by** and **Order Date**.



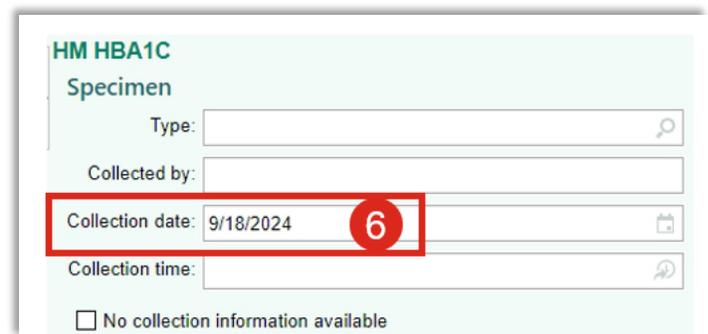
Ordered By PCP, PCP [1000005] Order Date 6/4/2024

5. Click **Create Results**.



✓ Create Results ✕ Cancel

6. Add **Collection Date** under Specimen.



HM HBA1C Specimen

Type:

Collected by:

Collection date: 9/18/2024

Collection time:

No collection information available

7. Document **Resulting Lab**.

**Resulting Lab**

Lab name: HH QUEST 19550 E 39TH ST 7

Technician:

8. Add **Value and Comments** from the external document.

Components	Sensitivities	Narrative	Impression	Component	Value	Flags	Low	High	Ref Range	Units	Comment
				EXTERNAL HEMOGLOBIN A1C [210...	8		4.3	16.8		%	

9. Complete Result section:

- a. **Result Date** → Enter from external document.
- b. **Result Time** → Enter from external document.
- c. **Findings** → Abnormal or Normal.
- d. **Status** → Final.

**Result**

Result date: 10/1/2024 a

Result time: 3:57 PM b

Abnormal: Normal c

Status: Final d

**Note:** Providers should have already seen the results, as these are a “Final” copy shared by the patient or lab.

10. Navigate to **Send Results** → Choose **No**.

+ My List + PCP + Care Team + Other More

Enter recipients 10

Send Results: No Yes Cc list only

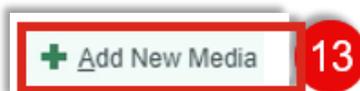


11. If available, **Add the external document.**

12. Click **Media Manager.**



13. Add **New Media.**

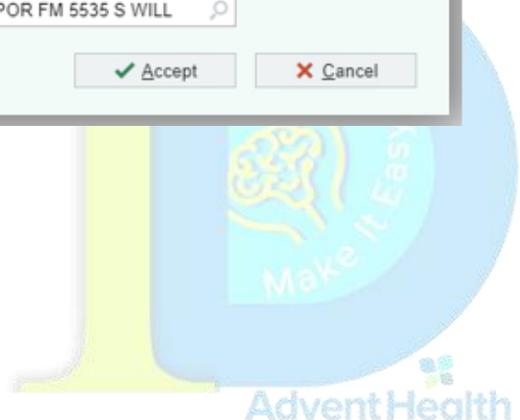
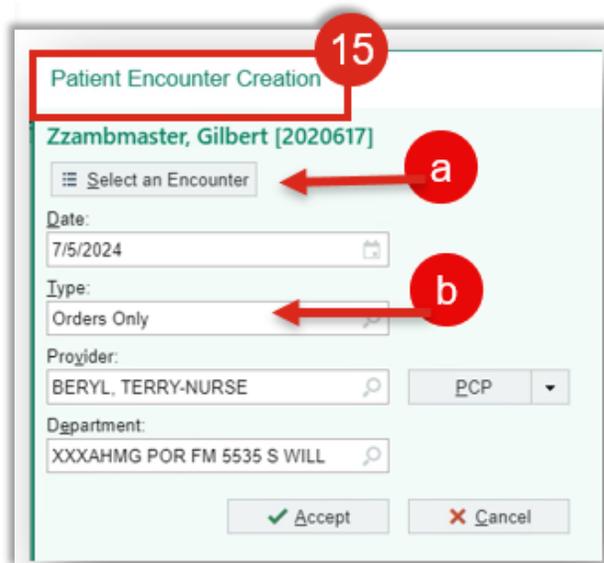


14. Select the **Magnifying Glass → HbA1C.**

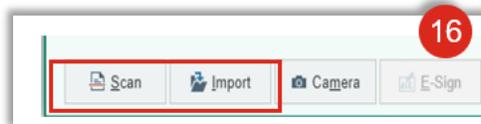


15. Encounter already selected, if not **Create a New one:**

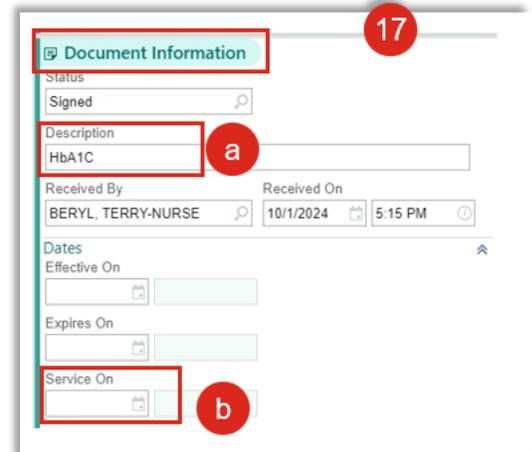
- a. Choose **Select an Encounter.**
- b. Navigate to Type → Select **Orders only.**



16. Hit **Scan or Import**.



17. Complete **Document Information** fields based on external document.



a. **Document** and **description** should match.

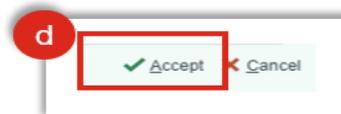
b. Add **Service On Date** to reflect Date of the exam.

c. Choosing **Add PCP** will link to the PCP on the patients record. You can add any recipients that will be notified once the results are added.

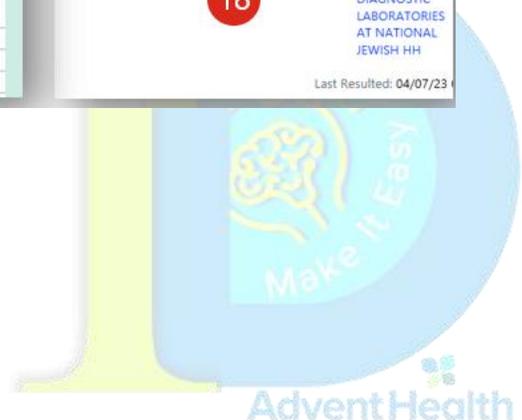
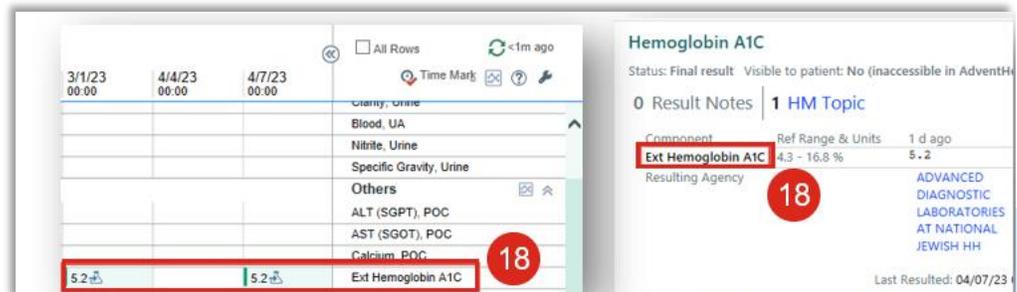


**Note:** This field can be left blank.

d. Select **Accept** twice.



18. The record will display on the **Lab** or **Results** section.



## Documenting Exclusions

1. **Hospice or Palliative Care.**
2. Patients 66 and older with:
  - a. **Advanced Illness or Frailty.**
  - b. Taking dementia medications:
    - Donepezil
    - Rivastigmine
    - Galantamine
    - Memantine
3. Living in long-term nursing homes.
4. Add a current diagnosis of frailty, hospice or palliative care to the **Problems** list, **Visit Diagnosis**, or **Order with linking diagnosis**.

## Hospice or Palliative Care (Z51.5)

Problem	Priority	Control Icons
Followed by palliative care service	Medium	△ × + ▾
Hospice care	Medium	△ × + ▾

## Frailty

**New Problem**

Search for new problem + Add DvReference Show

Diagnosis Sort Priority

Problem: Frailty

Display: Frailty

Priority: [ ] Noted: 3/8/2023 [ ]

Class: [ ] Resolved: [ ]



## Add and Document on Billing Tab

For help with the ACO or Medicare Advantage claims, use **CPT II codes** to indicate lab results. From the list below, the corresponding CPT II code will automatically capture into the chart capture section.

<b>3044F</b>	HbA1C lab test result less than 7.
<b>3046F</b>	HbA1C lab test result greater than 9.
<b>3051F</b>	HbA1C lab test result greater than or equal to 7 and less than 8.
<b>3052F</b>	HbA1C level greater than or equal to 8 and less than or equal to 9.

A **point of care** test performed within the office visit will be added to the same day office visit claim. The provider needs to review the result of the POC A1C prior to adding the LOS code and closing the encounter for the code to be dropped within the same day visit. If a result comes back after the office visit that it was ordered within, then the code will be added to the next office visit claim within 365 days.

**Hemoglobin A1C** Order: 1338890

Status: Final result Visible to patient: Yes (not seen)  
Dx: Type 2 diabetes mellitus with diabeti...

0 Result Notes | 1 HM Topic

	Ref Range & Units	1 mo ago
<b>Hemoglobin A1C</b>	4.3 - 16.8 %	15.0
<b>Estimated Average Glucose</b>	mg/dL	384

Resulting Agency ADVENTHEALTH LAB ORLANDO

For questions or issues, please contact your local training team.

